

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: CHIESA PARROCCHIALE DI CASTEGNERO

Section 1. General Information

1.1 Name, address and contact details

Chiesa Parrocchiale di Castegnero
Address: via Villavecchia 1, 36020 Castegnero
Telephone: +39 0444 639066
Email: villaganzerla@libero.it
Website: -

1.2 General description of our services

Parish church from the 15th century, with paintings by G. Carpioni, G. Lazzarini, e C. Menarola

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who are frail, lacking in strength or stamina

1.4 Our access and customer service policies

1.5 Where to find our information

1.6 Booking/Reservations/Ticketing

Inform by phone

1.7 Opening Hours / Days of Operation

Celebration: Saturday at 7 p.m. and Sunday at 11 a.m.

Section 2. Visiting us

2.1 How to reach us

The approximate distance from bus station to the venue is 2 kilometres.

There is a drop-off point for passengers outside the venue.

You can reach us:

by bus

by taxi

by car

Section 3. At the venue

3.1 Customer service and safety at the venue

3.2 Parking

The parking is adjacent to the entrance

The pavement surface of the route to the entrance is made of asphalt

The route to the entrance is flat

3.3 Main entrance

The main entrance has 3 steps.

The main entrance door is manual.

The clear width of the door opening, when fully open is 180 cm.

The alternative entrance can be reached by a ramp.

3.5 Reception area / lobby / customer service area

3.6 Moving around the venue

3.7 Public use toilets

There are no public use toilets.

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.