

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: DISTILLERIA BRUNELLO

Section 1. General Information

1.1 Name, address and contact details

Distilleria Brunello
Address: via Roi 51, 36047 Montegalda (VI)
Telephone: +39 0444 737253
Email: giovanni@brunello.it
Website: www.brunello.it

1.2 General description of our services

Guided visits of the oldest artisan distillery still in business, and tasting of various distillates.

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People who are frail, lacking in strength or stamina
- People who use any kind of technical assistive devices
- People with assistance dogs / guide dogs

1.4 Our access and customer service policies

1.5 Where to find our information

1.6 Booking/Reservations/Ticketing

Via e-mail or by phone

1.7 Opening Hours / Days of Operation

Monday-Friday: 8.00-12.00 and 14.00-19.00 Saturday 9.00-12.00 and 15.00 – 18.00

Section 2. Visiting us

2.1 How to reach us

The approximate distance from Grisignano di Zocco train station to the venue is 6 kilometres.

You can reach us:

- by train
- by taxi
- by car

Section 3. At the venue

3.1 Customer service and safety at the venue

Assistance/guide dogs

- Assistance/guide dogs are allowed on our premises.
- We provide water bowls for assistance/guide dogs.
- We provide a toilet area for assistance/guide dogs.

3.2 Parking

Parking is very big and closer to the main entrance

- We have a private parking area for our guests.
- The pavement surface of the route to the entrance is made of pressed gravel and asphalt
- The route to the entrance is flat

3.3 Main entrance

- The main entrance has level access.
- The main entrance door is manual.
- The clear width of the door opening, when fully open is 90 cm.
- The entrance is well lit.
- The entrance is covered.
- There is a doorbell

3.4 Alternative level-access entrance or alternative entrance reached by a lift

3.5 Reception area / lobby / customer service area

Store of our products

- Free wifi is available.
- There is an Internet point for the use of guests.

3.6 Moving around the venue

3.7 Public use toilets

- There are public use toilets at our premises.
- There are public use toilet(s) for people with disabilities.
- The toilet door clear width when fully open is 90 cm.
- There are support handrails beside the toilet on one sides

- The height of the toilet seat from the floor is 40 cm.
- The width of the floor space at the left side of the toilet is 22 cm.
- The width of the floor space at the right side of the toilet is 96 cm.
- The length of the floor space in front of the toilet is 154 cm.
- The height of the free space from the floor to the underside of the washbasin is 80 cm.
- The toilet floor is: tiles

3.12 Indoor facilities

3.12.1 Meeting room

- There is drop access to the facility.
- The door is manual.
- The door clear width when fully open is 120 cm.
- There are safety markings on large glass doors and windows.
- Our staff know Italian and English

3.13 Outdoor facilities

3.13.1 Garden

Pathways and access routes

- The surfaces of pathways and access routes are gravel and grass

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.