

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: Joëlette and Co (by Ferriol-Matrat)

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Pantou link: <http://pantou.org/joëlette-and-co-ferriol-matrat>

Website <http://www.joëletteandco.com/>

Section 1. General Information

1.1 Name, address and contact details

FERRIOL-MATRAT

Address: 3 Rue de la Galerie – ZI Chana

Roche-la-Molière, 42230,

Roche La Molière

Telephone: +33 (0)4 77 42 62 58

Email: export@joëletteandco.com

Website: <http://www.joëletteandco.com/>

1.2 General description of our services

We are a French designer, manufacturer and distributor of adaptive recreational mobility solutions for disabled people. with disabilities by giving them access to hiking, swimming and skiing activities for an inclusive approach.

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are blind or have vision impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who are frail, lacking in strength or stamina

- People who use any kind of technical assistive devices
- People requiring personal assistance (non-medical care/support)

1.4 Our access and customer service policies

We offer to people who would like to visit our manufacturing plant and showroom accessible premises.

1.5 Where to find our information

We provide information about our venue/service:

- on our Website,
- in printed formats, e.g. by letter, leaflet,
- by telephone
- by text telephone
- by fax
- by E-mail

1.6 Booking/Reservations/Ticketing

Not applicable

1.7 Opening Hours / Days of Operation

From Monday to Friday 8.30-12am – 1.30-5.30pm

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document. Neither *Pantou* nor ENAT can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*.