

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced by our staff on the basis of guidance developed by the *European Network for Accessible Tourism – ENAT* for Pantou. It aims to give an accurate description of the facilities and services that we offer our guests/visitors. Please contact us if you need further information about our services.

Access Statement for: Accessible Guide Tours Seville

Prepared by: Isabel Hierro , owner

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Pantou link: <http://pantou.org/olé-tours-sevilla>

Website <http://turismoaccesiblesevilla.com>

Section 1. General Information

1. Opening Hours / Days of Operation

Open Mon – sun 10:00 to 21:00

2. Address, Contact Details and Travel Directions

**Ole Tours Sevilla
C/ nicasio gallego 8 bajo B
41008 Sevilla
Spain**

3. Booking / Reservations / Ticketing

**www.turismoaccesiblesevilla.com
info@turismoaccesiblesevilla.com
0034651742318**

4. Provision of information about the facility or service

We provide information about the accessibility of our service:

On our website, by phone or email

5. Services for people with specific access requirements

Olé Tours can offer you a variety of accessible services, which we hope will make your stay in Seville more comfortable. We offer: private tours for up to six people, allowing you to enjoy exclusivity at the best price; accessible transport to and from the airport and your hotel, and around the city; mobility scooter hire; gastronomic tastings in accessible tapas bars; boat trips on the river Guadalquivir and entry to one of the best flamenco shows in the city. We will personalise your stay in Seville to make your holiday unforgettable. We'd be happy to answer any questions you might have, so don't hesitate to get in touch.

we want everyone to be able to participate in our tours, which are graded according to their level of accessibility. All of our routes have been designed in accordance with advice from wheelchair users.

6. Staff Training

Our personnel have received training to accompany visitors who has reduced mobility

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it is not a guarantee for the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*.