

## Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced by our staff on the basis of guidance developed by the *European Network for Accessible Tourism – ENAT* for Pantou. It aims to give an accurate description of the facilities and services that we offer our guests/visitors. Please contact us if you need further information about our services.

### Access Statement for: “Amedeo Lia” Civic Museum

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Pantou link: <http://pantou.org/museo-civico-amedeo-lia>

Website: <http://museolia.spezianet.it>

## Section 1. General Information

### 1. Opening Hours / Days of Operation

Open Tues to Sun 10 a.m.-6 p.m. Closed on Mondays (except Easter Monday), 1st Jan, 15 Aug and 25 Dec.

### 2. Address, Contact Details and Travel Directions

Address:

"Amedeo Lia" Civic Museum - Via Prione, 234 19121 - La Spezia – Italy

Contact details:

[attivita.museolia@comune.sp.it](mailto:attivita.museolia@comune.sp.it)

Travel directions:

The museum is situated in a pedestrian precinct and there is thus no access for cars and coaches.

For those arriving by coach: Come off the La Spezia motorway (A12) exit and follow the road signs for the centre.

We advise you to go along Viale Italia (the seaside road), then Viale Amendola, then turn right into Via dei Mille and make a temporary stop in Piazza Cavour to let the passengers off. The coach can then be parked in Viale Fieschi (the "A. Picco" Stadium area). Visitors can reach the museum on foot from Piazza Cavour by going along Via dei Mille as far as Via Prione. The "A. Lia" Museum is situated at number 234 of Via Prione.

For those arriving by car: Come off the La Spezia motorway (A12) exit and you will see a large free car park, Park Palaspezia, near the Palazzetto dello Sport (Sport Palace). You can leave your car here and take a shuttle - descent only - to the town centre. Get off at the next-to- last stop and go up Via Prione; you will find the museum at No. 234 of this street.

For those arriving by train: From La Spezia railway station, walk down Via Prione towards the sea for about 10 minutes; the museum is at No. 234 of Via Prione.

Links:

<http://www.trenitalia.com/>

[www.atcesercizio.it/index.php/it/](http://www.atcesercizio.it/index.php/it/)

### **3. Booking / Reservations / Ticketing**

Tel. 0039/187 731100

Fax. 0039/187 731408

[attivita.museolia@comune.sp.it](mailto:attivita.museolia@comune.sp.it)

<http://museolia.spezianet.it/> (Negozio virtuale/ingressi)

### **4. Provision of information about the facility or service**

#### **4.1 General:**

We provide information about our venue/service:

- on our Website,
- in printed formats, e.g. by letter, leaflet
- by telephone,
- by fax (on request),
- by E-mail,

#### **4.2 Accessibility information:**

We provide information about the accessibility of our venue/service:

- on our Website,
- in printed formats, e.g. this Access Statement, by letter, leaflet
- by telephone,
- by fax (on request),
- by E-mail

## 5. Services for people with specific access requirements

For people with mobility impairments: A system of lifts provide an alternative route that allows visitors who have specific access requirements to see 90% of the museum collection

For people with hearing impairments / deaf: The museum is equipped with workstations with language descriptions in LIS

For people with vision impairments / blind: The museum has a specific tour for people with vision impairments / blind with original works that can touched and captions and descriptions in Braille

For people with learning difficulties: The museum staff organizes specific educational activities (if reserved)

For small children: The museum staff organizes specific funny and educational activities (if reserved)

## 6. Staff Training

Our personnel have received training to accompany visitors who have specific access requirements, and the educators are trained in how to cater for visitors with vision impairments / blind.

## Section 2. Physical accessibility

### 1. How to reach us / Arrival

The public transports serving the venue. Train, bus

- The approximate distance from the terminal bus to the venue is 200 meters; the approximate distance from the train station to the venue is 10 minutes by foot

- The museum is situated in a pedestrian precinct and there is no access for cars and coaches. The drop-off point for passengers is near the venue. There aren't sidewalks.

## 2. Parking

Parking spaces are available for a fee. There is one designated parking space for car for people with disabilities at approx. 50 meters from venue.

The route to the museum entrance is made of old flagstone floor.

## 3. Entrance

Main entrance: there are four steps without handrail with a sliding door.

Alternative entrance: there is a ramp and a manual door.

## 4. Reception / Ticket counter / Retail counter / Customer service area

-Seating

-Lower counter, suitable for wheelchair users, small people

-Tactile route.

## 5. Circulation

The museum is spread over 4 floors. A system of lifts provide an alternative route that allows visitors who have specific access requirements to see 90% of the museum collection. There aren't raised/tactile lift buttons. There aren't markings on edges of steps for visitors with vision impairments / blind.

## 6. Public or common use toilets

There is a toilets for people with disabilities at the ground floor with manual door type, support handrails for toilet, free space for a wheelchair at the side and in front of the toilet, free space for a wheelchair user under washbasin, Safety alarm.

**Advisory Notice:**

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it is not a guarantee for the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*.