

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: FindinGreece

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Pantou link: <https://pantou.org/findinggreece>

Website: [http:// www.findinggreece.com](http://www.findinggreece.com)

Section 1. General Information

1.1 Name, address and contact details

FindinGreece
Address: Langada,
Amorgos, 84008, Greece
Telephone: 22850 73137 / 6944 326 036
Email: info@findinggreece.com
Website: <http://www.findinggreece.com>

1.2 General description of our services

FindinGreece is a travel agency based on the island of Amorgos, Greece. We provide tours and activities, as well as hotel bookings, transfer and vehicle rental services. Our services are tailor made and cater for specific needs and desires.

1.3 Who we cater for *

We can provide accessible services for

- People of very large or small stature
- People who are blind or have vision impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People with assistance dogs / guide dogs
- People requiring personal assistance (non-medical care/support)

Please note that the above apply for our office, as it is located in the middle of a village involving lots of stairs. Our services however can take place in other locations, with full accessibility.

1.4 Our access and customer service policies

Offering tailor made services, we cater to the specific needs of the client, adjusting our program to particular requirements.

We have had partial experience with care through our educational background and show particular sensitivity in diversity issues and special care needs.

We have also been trained on First Aid, and have all necessary contacts on hand, in case of an emergency.

1.5 Where to find our information

We provide information about our venue/service:

- on our Website,
- as a downloadable document (e.g. WORD, PDF)
- in printed formats, e.g. by letter, leaflet,
- by telephone
- by E-mail
- on Social media (Facebook, Instagram, LinkedIn, Twitter, Pinterest)

1.6 Booking/Reservations/Ticketing

Customers book our services by contacting us directly. Our contact details are available online (on our website and social media pages). Our activities and tours are also available on partner platforms.

1.7 Opening Hours / Days of Operation

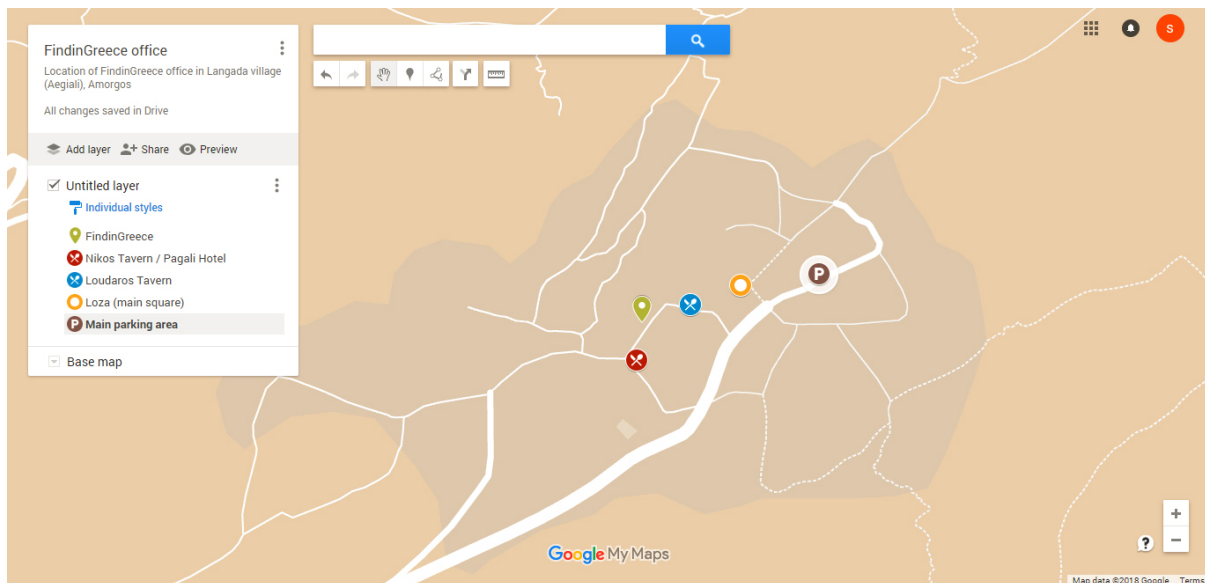
Monday-Friday 10 am – 9 pm, during summer season.

These are our office opening hours, however in case of outings or other similar commitments, we might not be found on the spot.
We respond to phone calls, messages and emails 24/7.

Section 2. Visiting us

Link to Google Map:

<https://www.google.com/maps/d/edit?hl=en&mid=1knBmqr5qAvWBu5kCI-kLml9-Ucr0IDds&ll=36.9060353686196%2C25.99712998275004&z=17>



2.1 How to reach us

The approximate distance from the bus stop at Loza (main parking area of Langada) to the venue is 180 metres. From the parking area, you enter the village through the main alley, descending the steps at the west of the main square (Loza).

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT nor EWORX S.A. can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.