

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: Saint Lorenzo's temple

Section 1. General Information

1.1 Name, address and contact details

Address: Piazza S. Lorenzo, 2, 36100 Vicenza VI
Telephone: +39 0444 321960
Email: vicenza@ppfm.it

1.2 General description of our services

The church of San Lorenzo is a place of Catholic worship in Vicenza, built at the end of the 13th century in Gothic style.

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments
- People who are blind or have vision impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who are frail, lacking in strength or stamina

1.4 Our access and customer service policies

1.5 Where to find our informati

1.6 Booking/Reservations/Ticketing

Open to the public - no need to book

1.7 Opening Hours / Days of Operation

7.00 – 12.00; 15.30 – 19.00

Section 2. Visiting us

2.1 How to reach us

The Temple is located in the historic center which is a restricted traffic area

The approximate distance from bus stop to the venue is 200 metres.

You can reach us:

by bus

Section 3. At the venue

3.1 Customer service and safety at the venue

3.2 Parking

no parking - car can't enter in the city center

3.3 Main entrance

The main entrance faces a flat square made of porphyry and stone slabs.

After passing the entrance, to the left and right of the main entrance, there is second door which is 120 cm wide.

The main entrance has 3 steps up 17 cm.

The steps at the main entrance don't have a handrail

The main entrance door is manual.

The clear width of the door opening, when fully open is 175 cm.

3.6 Moving around the venue

Inside there are two rows of benches. The central corridor between the benches is 2 meters wide while the side corridors are wider.

The floors of the corridors/access routes are: marble

3.14 Other information / Other accessibility features

From the inside of the church you can access the external cloister that is visitable. The gateway to the cloister has a step of 19 cm and the manual door is 130 cm wide.

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.