

## Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

### Access Statement for: VILLA SANGIANTOFETTI RIGON

#### Section 1. General Information

##### 1.1 Name, address and contact details

**Address:** via Crispi 2, 36021 Barbarano Vicentino  
**Telephone:** +39 0444 795319  
**Email:** [barchessa@villarigon.it](mailto:barchessa@villarigon.it)  
**Website:** [www.villasangiantofettirigon.it](http://www.villasangiantofettirigon.it)

##### 1.2 General description of our services

Inhabited Villa that can be visited on appointment. Large garden, small church and Portico dedicated to events and weddings

##### 1.3 Who we cater for \*

We can provide accessible services for

- People with motor impairments
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma

##### 1.4 Our access and customer service policies

##### 1.5 Where to find our information

##### 1.6 Booking/Reservations/Ticketing

By phone

##### 1.7 Opening Hours / Days of Operation

Phone at +39 0444 795319

## Section 2. Visiting us

### 2.1 How to reach us

The approximate distance from bus stop to the venue is 200 metres.

There is a drop-off point for passengers outside the venue.

You can reach us:

- by bus
- by taxi
- by car

## Section 3. At the venue

### 3.1 Customer service and safety at the venue

#### Assistance/guide dogs

- Assistance/guide dogs are allowed on our premises.
- We provide water bowls for assistance/guide dogs.

### 3.2 Parking

- We do not have a private parking area.
- There is public parking at 50 metres from our premises.
- The pavement surface of the route to the entrance is made of cement
- The route to the entrance is flat

### 3.3 Main entrance

- The main entrance has 12 steps.
- The steps at the main entrance have a handrail on one side.
- The steps at the main entrance don't have handrails.
- The main entrance door is manual.
- The entrance is well lit.
- There is a doorbell.

### 3.13 Outdoor facilities

#### Barchessa

Is like a Portico: outdoor covered area. Level access. Granite surface and flat

#### Garden

The garden in front of the villa is only grassy, without seating and is flat

#### Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said



supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.