

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to our guests. Please contact us if you need further information about our services.

Access Statement for: Wheelsonwheels

Prepared by: Marianna Asatryan, Executive Director

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Pantou link: <http://pantou.org/wheelsonwheels>

Website: <http://accessibletravelarmenia.blogspot.am/>

<https://web.facebook.com/wheelsonwheels>

1. General Information

1.1 Name, address and contact details

Wheels on Wheels

Address: Komitas 19/8 Apt.27

Yerevan, 0012, Armenia

Telephone: +37491016565

Email: vhayk@yandex.ru

Website: <http://accessibletravelarmenia.blogspot.am/>

1.2 General description of our services

We are a provider of essential transport for People with disabilities or mobility problems in Armenia.

Wheelsonwheels Co. is a vehicle service that serves People With Disabilities and their families in the Armenia.

Within this special vehicle is an integrated fold-down ramp, designed with a shallow angle to allow the wheelchair to slide into the minivan and be securely locked into position.

Service description:

. We provide tailored travel Programs and leisure activities to meet the specific needs of every traveler, accessible transportation and attractive activities for all, together with a network of specialized technical and personal assistance at each destination.

We hire wheelchairs, hoists, mobility scooters, commodes, bath lifts, shower chairs, walkers, standing electric hoists, adjustable beds, standing aids and many more items. We can also arrange nursing care and personal care.

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who use any kind of technical assistive devices
- People requiring personal assistance (non-medical care/support)

1.4 Our access and customer service policies

We are a company in Armenia that works to improve the holiday opportunities of disadvantaged people.

We offer to our guests a comprehensive service to travel and enjoy with the maximum guarantees and comfort

1.5 Where to find our information

We provide information about our venue/service:

- on our Website, <http://accessibletravelarmenia.blogspot.am/>,
<https://web.facebook.com/wheelsonwheels>
- as a downloadable document (e.g. WORD, PDF)
- in printed formats, e.g. by letter, leaflet,
- by telephone +37491016565
- by text telephone +37491016565
- by fax+37410589630
- by E-mail vhayk@yandex.ru

1.6 Booking/Reservations/Ticketing

- <https://web.facebook.com/wheelsonwheels>
- by telephone +37491016565
- by E-mail vhayk@yandex.ru

1.7 Opening Hours / Days of Operation

You may contact us at any time.

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or EWORX S.A. can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.

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