



Overview

Pantou is the new European **Accessible Tourism** Suppliers' Directory. It aims to connect **tourists** with access needs travelling in the European Union with the **suppliers** who can offer the services they need. These services may include accessible accommodation, restaurants, cafés, transportation, guided tours, etc. Pantou will therefore make it easier for people with access needs to plan a **holiday** or **business trip**. To suppliers, on the other hand, it offers an opportunity to reach out to a wider audience. Pantou is supported by the **European Commission**, DG Enterprise and Industries, and by the European Network for Accessible Tourism (ENAT).

Some facts about Pantou...

... concerning tourists

- Pantou targets tourists who have a **disability**, long-term **health condition** or other specific **accessibility requirements**
- Tourists can search suppliers by **country/city** or town and the **customer groups** they cater to
- On the supplier's **profile page**, tourists can look up contact details, services offered and their accessibility credentials
- Specific **accessibility information** is hyperlinked on the website

... concerning suppliers

- Pantou is open to both **specialized** suppliers and "**mainstream**" suppliers who have taken steps to make their service more accessible
- Suppliers may be large, medium, small or micro-enterprises or self-employed. **Public service providers** and **NGOs** that provide tourism services may also register.
- Suppliers must either may have verified their accessibility credentials through an accessible information or **audit scheme** or fill out a 'self-declaration' (Pantou "**Access Statement**")
- Listed suppliers receive a **badge** to help them promote their services