

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: CHIESA DI SANTA CORONA

Section 1. General Information

1.1 Name, address and contact details

Address: Contrà Santa Corona 2, 36100 Vicenza VI
Telephone: +39 0444 222811
 Email: -
Website: <http://www.comune.vicenza.it/vicenza/attrattiveturistiche/chiesasantacorona.php>

1.2 General description of our services

Temple entered among the visiting museums of Vicenza. The Gothic interior houses many important paintings and sculptures. Among these, Giovanni Bellini's masterpiece "The Baptism of Christ". Entrance: 3 €

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments
- People who are blind or have vision impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who are frail, lacking in strength or stamina

1.4 Our access and customer service policies

1.5 Where to find our information

We provide information about our venue/service:

on Website

1.6 Booking/Reservations/Ticketing

1.7 Opening Hours / Days of Operation

Winter: 9.00 – 12.00 and 15.00 – 17.00 Summer: 9.00 – 17.00

Section 2. Visiting us

2.1 How to reach us

The approximate distance from bus stop to the venue is 100 metres.

You can reach us:

by bus

Section 3. At the venue

3.1 Customer service and safety at the venue

Assistance/guide dogs

Assistance/guide dogs are not allowed on our premises.

3.2 Parking

- We do not have a private parking area.
- There is toll public parking at 100 metres from our premises.
- The pavement surface of the route to the entrance is made of asphalt
- The route to the entrance is sloping

3.3 Main entrance

- The main entrance has level access.
- The main entrance door is manual.
- The clear width of the door opening, when fully open is 130 cm.
- The entrance is well lit.
- There is a call button for assistance.

3.6 Moving around the venue

Corridors and access routes

- The corridors /access routes' minimum width is 250 cm.
- The floors of the corridors/access routes are: marble

3.7 Public use toilets

- There are no public use toilets.
- There are no public use toilets for people with disabilities.

3.12 Indoor facilities

From the inside of the church you can access the sacristy leading to the chapel and the cloister. Access to this area has 4 steps of 17 cm.

3.13 Outdoor facilities

On the right side of the main room there is a door leading to the outside garden. Access to the garden is level. The door is 140 cm.

3.14 Other information / Other accessibility features

Every morning there is a guide that also speaks English

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.