

## Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

### Access Statement for: Destination Everywhere Accessible Travel Srl

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Pantou link: <https://pantou.org/destination-everywhere>

Website <https://destinationeverywhere.eu/>

### Section 1. General Information

#### 1.1 Name, address and contact details

Destination Everywhere Accessible Travel Srl  
**Address:** Boulevard Guillaume Van Haelen 193A  
Brussels 1190 Belgium  
**Telephone:** +32 473436444  
**Email:** [hello@destinationeverywhere.eu](mailto:hello@destinationeverywhere.eu)  
**Website:** <https://destinationeverywhere.eu/>

#### 1.2 General description of our services

Destination Everywhere Accessible Travel is a consultancy company providing three main services:

- 1) Assessment of accessibility of tourist destinations & design of inclusive itineraries and experiences
- 2) Inclusive Influencer Marketing for the tourism sector

### 3) Training for inclusion (travel and communications)

#### 1.3 Who we cater for \*

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People who are frail, lacking in strength or stamina
- People with assistance dogs / guide dogs
- People requiring personal assistance (non-medical care/support)

#### 1.4 Our access and customer service policies

Destination Everywhere focuses on inclusive and accessible tourism: our team and all interns and external service providers are either chosen because they are trained on these topics or we take care to train them in this direction. We are a very small company but we do everything to ensure that people with a disability are not only customers but also an integral part of our projects, activities and team. We work with influencers with a disability, to promote empowering people and giving visibility to people of all abilities in our communication and services. We have signed the ENAT Code of Good Conduct.

#### 1.5 Where to find our information

We provide information about our venue/service:

- on our Website (via a contact form or people can write to our email for enquiries) • by telephone
- by text telephone (Whatsapp)
- by E-mail
- by videoconference if desired

#### 1.6 Booking/Reservations/Ticketing

Not applicable
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1.7 Opening Hours / Days of Operation

Not applicable
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<b>Advisory Notice:</b>
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The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.