

FACILITY: Platinum Hotel

General Information

We can provide accessible services for

People with motor impairments

People of very large or small stature

People who use any kind of technical assistive devices

Where to find out information. We provide information about our venue/service

On our Website

In printed formats (e.g. by letter, leaflet)

By telephone

By fax (on request)

By e-mail

Booking

We have a booking service

Opening hours / Days of operation

Opening hours 24/7

Days we are closed 0

Customer service and safety at the venue

Accessible Transfers

We can arrange transfers with a wheelchair accessible vehicle

For serviced accommodation

We offer 24-hour reception call service

We offer 24-hour room service

Meals can be served in the guest room

Parking & Entrance

Parking

We have a private parking area for our guests

The approximate distance from the designated parking spaces to the venue entrance is metres on the door

The route to the entrance is flat

Main Entrance

The main entrance has level access.

The main entrance has steps in the number of 1

The steps at the main entrance have no handrail

The main entrance can be reached by a ramp

The slope percentage of the ramp is 12.5 %

The ramp has a no handrail

The ramp has a clear width of cm 150

The main entrance door is Manual

The main entrance door is dual purpose revolving door

The clear width of the door opening, when fully open is cm 170

The entrance's illumination is Artificial

The entrance is covered/sheltered

Reception area / lobby / customer service area

Seating is provided for guests

The height of the counter is cm 150

There is a lower counter suitable for wheelchair users and short people at height of cm 80

Wifi is available

Corridors and access routes

The corridors/access routes minimum width is cm 110

The floors of the corridors/access routes are in Ceramic

The illumination is Artificial

The illumination is Manual

Lift

The minimum width of corridors/access routes is cm 140

There is a lift to all floors

The clear opening width of the lift door when fully open is cm 90

The internal width of the lift cabin is cm 135

The internal depth of the lift cabin is cm 130

The lift control buttons are at a height above floor level of cm 160

The lift stops are announced visually

Public use toilets

Public use toilet(s) are Not for people with disabilities

Café / dining / bar / refreshments facilities

The door is Manual

The door is dual purpose revolving door

The clear entrance width is cm 170

The service is Waiter

The minimum width of passage between tables and chairs is cm 100

There is a lower counter area or table for guests using a wheelchair and children at a height of cm 75

Accommodation / Guest rooms

The number of guest rooms we have is 70

Rooms are Smoking and non-smoking

Guest rooms for people with disabilities

The number of rooms suitable for people with disabilities is 4

All our guest rooms for people with disabilities have en-suite bathrooms

The number of guest rooms for people with disabilities en-suite bathrooms is 4

Description of guest room for people with disabilities

The name of guest room for disabilities is 401 - 402- 409 - 410

The clear opening width of the door is cm 90

The room key is a traditional metal type

There is a double bed

The illumination is Artificial

The illumination is Manual

The widest free floor space at the side of the bed is 100

The height of the bed is 50

The height of lowest electrical sockets and light switches above the floor is cm 40

The height of highest electrical sockets and light switches above the floor is cm 130

The floor is in Moquette

Bathrooms / Shower rooms for guests with disabilities

The bathroom is an "en-suite" bathroom

The illumination is Artificial

The illumination is Manual

The clear opening width of the door is 110

There is a shower tray with a raised edge

The height of the shower tray raised edge is cm 6

The height of the shower head is fixed at 120

The height of the toilet seat from the floor is cm 40

The width of the floor space at the left side of the toilet is cm 85

The width of the floor space at the right side of the toilet is cm 110

The length of the floor space in front of the toilet is cm 70

The toilet has no handrail

The bathroom floor is in Ceramic