FACILITY: Platinum Hotel

General Information

We can provide accessible services for
People with motor impairments
People of very large or small stature
People who use any kind of technical assistive devices

Where to find out information. We provide information about our venue/service
On our Website
In printed formats (e.g. by letter, leaflet)
By telephone
By fax (on request)
By e-mail

Booking
We have a booking service

Opening hours / Days of operation
Opening hours 24/7
Days we are closed 0

Customer service and safety at the venue

Accessible Transfers
We can arrange transfers with a wheelchair accessible vehicle

For serviced accommodation
We offer 24-hour reception call service
We offer 24-hour room service
Meals can be served in the guest room

Parking & Entrance

Parking
We have a private parking area for our guests
The approximate distance from the designated parking spaces to the venue entrance is metres on the door
The route to the entrance is flat
Main Entrance
The main entrance has level access.
The main entrance has steps in the number of 1
The steps at the main entrance have no handrail
The main entrance can be reached by a ramp
The slope percentage of the ramp is 12.5%
The ramp has a no handrail
The ramp has a clear width of cm 150
The main entrance door is Manual
The main entrance door is dual purpose revolving door
The clear width of the door opening, when fully open is cm 170
The entrance’s illumination is Artificial
The entrance is covered/sheltered

Reception area / lobby / customer service area
Seating is provided for guests
The height of the counter is cm 150
There is a lower counter suitable for wheelchair users and short people at height of cm 80
Wifi is available

Corridors and access routes
The corridors/access routes minimum width is cm 110
The floors of the corridors/access routes are in Ceramic
The illumination is Artificial
The illumination is Manual

Lift
The minimum width of corridors/access routes is cm 140
There is a lift to all floors
The clear opening width of the lift door when fully open is cm 90
The internal width of the lift cabin is cm 135
The internal depth of the lift cabin is cm 130
The lift control buttons are at a height above floor level of cm 160
The lift stops are announced visually

Public use toilets
Public use toilet(s) are Not for people with disabilities

Café / dining / bar / refreshments facilities
The door is Manual
The door is dual purpose revolving door
The clear entrance width is cm 170
The service is Waiter
The minimum width of passage between tables and chairs is cm 100
There is a lower counter area or table for guests using a wheelchair and children at a height of cm 75

Accommodation / Guest rooms
The number of guest rooms we have is 70
Rooms are Smoking and non-smoking
**Guest rooms for people with disabilities**
The number of rooms suitable for people with disabilities is 4
All our guest rooms for people with disabilities have en-suite bathrooms
The number of guest rooms for people with disabilities en-suite bathrooms is 4

**Description of guest room for people with disabilities**
The name of guest room for disabilities is 401 - 402 - 409 - 410
The clear opening width of the door is cm 90
The room key is a traditional metal type
There is a double bed
The illumination is Artificial
The illumination is Manual
The widest free floor space at the side of the bed is 100
The height of the bed is 50
The height of lowest electrical sockets and light switches above the floor is cm 40
The height of highest electrical sockets and light switches above the floor is cm 130
The floor is in Moquette

**Bathrooms / Shower rooms for guests with disabilities**
The bathroom is an “en-suite” bathroom
The illumination is Artificial
The illumination is Manual
The clear opening width of the door is 110
There is a shower tray with a raised edge
The height of the shower tray raised edge is cm 6
The height of the shower head is fixed at 120
The height of the toilet seat from the floor is cm 40
The width of the floor space at the left side of the toilet is cm 85
The width of the floor space at the right side of the toilet is cm 110
The length of the floor space in front of the toilet is cm 70
The toilet has no handrail
The bathroom floor is in Ceramic