

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: I Need A Holiday Too Ltd

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Pantou link: <https://pantou.org/i-need-holiday-too-ltd>

Website [http:// www.ineedaholidaytoo.com](http://www.ineedaholidaytoo.com)

Section 1. General Information

1.1 Name, address and contact details

The Old Cotton Mill
Address: 21 rue St Jean. 22450. La Roche Derrien. Brittany. France
Telephone: 0033 (0)296 91 55 97
Email: Jacqui@ineedaholidaytoo.com
Website: www.ineedaholidaytoo.com

1.2 General description of our services

Six wheelchair accessible apartment located in La Roche Derrien. In order to provide autonomy to our guests we offer in house services such as complete respite care, support, carer services, equipment hire and accessible adapted transport services

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who are frail, lacking in strength or stamina
- People who use any kind of technical assistive devices
- People with assistance dogs / guide dogs
- People requiring personal assistance (non-medical care/support)

1.4 Where to find our information

We provide information about our venue/service:

- on our Website,
- as a downloadable document (e.g. WORD, PDF)
- in a mobile application,
- in printed formats, e.g. by letter, leaflet,
- by telephone
- by E-mail

Social Media, Facebook, Twitter, Instagram, Google +

1.5 Booking/Reservations/Ticketing

Contact us via social media or our website.

1.6 Opening Hours / Days of Operation

Not applicable



Section 2. Visiting us

<https://www.google.fr/maps/place/I+Need+A+Holiday+Too/@48.7485981,-3.2722369,16.38z/data=!4m5!3m4!1s0x0:0x57fdb34e70bd65ca!8m2!3d48.7494264!4d-3.2669735>

And for your GPS unit:

Latitude = 48.74950066205274 Longitude = -3.266361951828003

	Degrees	Minutes	Seconds
Latitude	48	44	58.2036
Longitude	-3	15	58.9026

2.1 How to reach us

The approximate distance from Bus to the venue is 200 metres

There is a drop-off point for passengers outside the venue.

You can reach us:

- by bus
- by train
- by taxi
- by car
- by boat / ferry
- by our own transfer vehicle (mini-bus / van).

http://www.tibus.fr/horaires_ligne/index.asp?rub_code=6&lign_id=1053

Section 3. At the venue

3.1 Customer service and safety at the venue

Assistance/guide dogs

- Assistance/guide dogs are allowed on our premises.
- We provide water bowls for assistance/guide dogs.
- We provide a toilet area for assistance/guide dogs.

Accessible Transfers

- We provide transfers with our own wheelchair accessible vehicle.
- We can arrange transfers with a wheelchair accessible vehicle.

Wheelchairs and other mobility equipment

- You can borrow a wheelchair at our premises.
- You can borrow a portable seat at our premises.

Evacuation procedures

- We have evacuation procedures in case of emergency.
- Our staff are trained to assist people with disabilities in emergency evacuations.
- Evacuation routes are signposted.
- Evacuation plans are available to guests.

3.2 Parking

- We have a private parking area for our guests.
- The pavement surface of the route to the entrance is made of gravillons
- The route to the entrance is mainly flat with a slight slope, level access to ramp

3.3 Main entrance

- The main entrance has level access. (Level access means no step or threshold higher than 2 cm.)
- The main entrance can be reached by a ramp.
- The slope of the ramp is 2%
- The clear width of the ramp is 1.5 metres

- The main entrance door is manual.
- The clear width of the door opening, when fully open is 100cm.

- The entrance is well lit.
- The entrance is covered/sheltered.
- There is a doorbell / call button for assistance.

3.6 Moving around the venue

Corridors and access routes

- The corridors /access routes' minimum width is 150 cm.
- The floors of the corridors/access routes are: tiled and level access

Lift

- The minimum width of corridors/access routes is 150 cm.
- There is a lift to all floors.
- The clear opening width of the lift door when fully open is 80 cm.
- The internal floor dimensions of the lift cabin are: width 97 cm. x 138 cm. depth.
- The lift control buttons are raised/tactile.
- The lift control buttons are marked in Braille.
- The lift stops are announced verbally.
- The lift stops are announced visually.

3.9 Accommodation / Guest rooms

- We have 6 apartments.
- All our rooms are non-smoking.

Guest rooms for people with disabilities

- All our guest rooms are suitable for people with disabilities.

Description of typical guest room for people with disabilities

- The clear opening width of the door is 100cm.
- The room key is a traditional metal type.
- There are two single beds.
- There is a double bed.
- The widest free floor space at the side of the bed is 200 cm.
- The height of the bed (measured from floor to top of mattress) is 47 cm.
- The bed height is adjustable.
- There is a lower wardrobe clothes rail reachable by wheelchair users and short people at a height of 150 cm.
- The emergency alarm is audible. If any.
- The height of electrical sockets and light switches is from 37 cm
- There is colour contrast in decoration materials, paintwork and/or furnishings.
- The floor is: level access tiled

Each apartment has two bedrooms, we can offer profiling beds with sides and pressure relieving mattresses should a guest need height adjustable. A standard set up is a double bed in one bedroom and two singles in the 2nd bedrooms, either bedroom is accessible.

3.10 Bathrooms / Shower rooms for guests with disabilities

- The clear opening width of the door is 80 cm.
- We provide a non-slip bathmat.
- There is a level access (roll-in) shower.
- A movable shower seat is provided.
- The height of the shower head can be adjusted.
- The height of the toilet seat from the floor is 50 cm.
- The width of the floor space at the left side of the toilet is 300 cm.
- The width of the floor space at the right side of the toilet is 25 cm.
- The length of the floor space in front of the toilet is 300 cm.
- The toilet has support handrails.
- The height of the free space from the floor to the underside of the washbasin is 65 cm.
The bathroom floor is: non slip PVC
- There is a safety alarm system in the bathroom.

3.11 Kitchen / kitchenette

- The height of the work surface and top of sink from the floor is 85 cm.
- The height of the free space from the floor to the underside of the kitchen table is 76 cm.

Fully fitted modern kitchen with microwave, oven and hob, fridge, washing machine.

3.13 Outdoor facilities

3.13.1 Outdoor Facility 1. Garden and Terrace Area

Entrance

- There is level access.

Pathways and access routes

- Pathways and access routes have a minimum width of 150 cm.
- The surfaces of pathways and access routes are gravillions (Indicate e.g. wooden, gravel, paving stones, asphalt..., as appropriate)
- There are seating areas for resting.
- Shelters /shaded areas are provided to protect from the weather.
- We provide language interpretation services.

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.

Photos:



I Need A Holiday Too - Front



Kitchen Area



Apartment N° 2



Hard Tiled Floors



Accessible Bathroom, wheeled shower chair, raised toilet with grab rails



Open Plan lounge



Standard Double bed, could have bed raisers



Equipment Available



2nd Bedroom



Open Plan – N° 6



Accessible, level access shower



Main entrance from car park



Ramped access to main entrance