

Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

Access Statement for: La Bella Verde

Prepared by: Maarten Bernhart, Director

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Pantou link: <http://pantou.org/la-bella-verde>

Website: <http://www.labellaverde.org>

Section 1. General Information

1.1 Name, address and contact details

La Bella Verde

Address: C/ Josep Lluís Sert 28, Jesús, 07819 Ibiza Spain

Telephone: (0034) 603807588

Email: info@labellaverde.org

Website: www.labellaverde.org

1.2 General description of our services

We build and charter fully recyclable, fully autonomous, electric-solar catamarans. We have designed an adaptation to our most successful boat model and made it accessible for up to 8 wheelchair-guests

1.3 Who we cater for *

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments

1.4 Our access and customer service policies

We offer our customers:

A very unique adapted sailing boat with space for up to 8 wheelchairs. The boat has been redesigned so that a wheelchair-user can easily sail the boat (with support of a crew member). Besides all the adaptations we did for enhanced accessibility – the boat is 100% recyclable and uses no fossil fuels whatsoever.

1.5 Where to find our information

We provide information about our venue/service:

- on our Website,
- as a downloadable document (e.g. WORD, PDF)
- in a mobile application,
- in printed formats, e.g. by letter, leaflet,
- by telephone
- by E-mail

1.6 Booking/Reservations/Ticketing

Via our website

1.7 Opening Hours / Days of Operation

Not applicable

Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.