

## Pantou Access Statement for Suppliers of Accessible Services

This Access Statement has been produced for *Pantou*, based on guidance from the *European Network for Accessible Tourism – ENAT*. It aims to give an accurate description of the accessibility of facilities and services that are offered to guests/visitors. Please contact us if you need further information about our services.

### Access Statement for: LUMIGNANO PARISH

#### Section 1. General Information

##### 1.1 Name, address and contact details

**Address:** Piazza Mazzaretto 1, Lumignano (VI)  
**Telephone:** +39 0444 555002  
**Email:** [elscandolaro@gmail.com](mailto:elscandolaro@gmail.com)  
**Website:** [www.parrocchiecostozzalumignano.it](http://www.parrocchiecostozzalumignano.it)

##### 1.2 General description of our services

##### 1.3 Who we cater for \*

We can provide accessible services for

- People with motor impairments
- People who use a wheelchair
- People of very large or small stature
- People who are deaf or have hearing impairments
- People without speech or with speech impairments
- People who are blind or have vision impairments
- People with learning difficulties, autism, other cognitive and developmental impairments
- People with allergy or asthma
- People with long-term health problems (e.g. respiratory and circulatory conditions or invisible disabilities)
- People who are frail, lacking in strength or stamina
- People who use any kind of technical assistive devices
- People with assistance dogs / guide dogs
- People requiring personal assistance (non-medical care/support)

##### 1.4 Our access and customer service policies

##### 1.5 Where to find our information

## 1.6 Booking/Reservations/Ticketing

By phone

## 1.7 Opening Hours / Days of Operation

Through reservation

## Section 2. Visiting us

### 2.1 How to reach us

The approximate distance from bus stop to the venue is 100 metres.

There is a drop-off point for passengers outside the venue.

You can reach us:

- by bus
- by taxi
- by car

## Section 3. At the venue

### 3.1 Customer service and safety at the venue

#### **Assistance/guide dogs**

- Assistance/guide dogs are not allowed on our premises.

### 3.2 Parking

Parking is the churchyard in front of the main entrance

- We have a private parking area for our guests.
- There is 1 designated parking space for people with disabilities.
- The pavement surface of the route to the entrance is made of chippings
- The route to the entrance is flat

### 3.3 Main entrance

- The main entrance has 14 steps.
- The second entrance can be reached by a ramp.
- The slope of the ramp is 5 %.
- The clear width of the ramp is 80 cm.
- The main entrance door is manual.
- The clear width of the door opening, when fully open is 150 cm.
- The entrance is well lit.
- The main entrance is covered
- The second entrance is not covered

### 3.6 Moving around the venue

#### **Corridors and access routes**

- The floors of the corridors/access routes are: marble

### 3.7 Public use toilets

- There are public use toilets at our premises.
- There are no public use toilets for people with disabilities.
- The toilet door clear width when fully open is 80 cm.
- There are not support handrails beside the toilet
- The height of the toilet seat from the floor is 43 cm.
- The width of the floor space at the left side of the toilet is 20 cm.
- The width of the floor space at the right side of the toilet is 100 cm.
- The length of the floor space in front of the toilet is 40 cm.
- The height of the free space from the floor to the underside of the washbasin is 85 cm.
- The toilet floor is: tiles

#### Advisory Notice:

The *Pantou Access Statement*, when completed by a supplier, is intended only as an advisory document and it cannot guarantee the level of accessibility that is stated by the said supplier. Neither *Pantou*, ENAT or the European Commission can be held responsible for any loss or damages that may result from the use of information that is contained in the *Pantou Access Statement*. Visitors are always advised to contact the establishment / company in advance of a visit or making a booking to verify the information that is given in this statement.